



Health Funds

Smile Artistry's response to concerns with the amount of Health Fund Coverage.

Smile Artistry continually monitors the amounts Health Funds are covering for our Patient's Dental Care. It is our observation that whilst Health Care costs have increased at a reasonable rate for the past ten years, Health Fund coverage has not increased proportionately. It is also our observation, that some of the Dental Treatments with increasing benefits seem to be the ones that are not used commonly such as silver Amalgam fillings or Extractions.

It is correct that Health Funds may pay back more at a Members' Dentist. Why should you be penalised for attending a dental practice with a higher quality and higher than average fees?

However, to run a Health Fund it comes down to the bottom line. It is our observation that once you are a member you are taken for granted. Does your cover increase with the annual increase on your membership fee? No, not proportionately is our observation.

For Smile Artistry to compete with 'No Gap' check-up and cleans, cleaning appointments would be cut downwards from 60 minutes to close to 10-15minutes. We would not be able to offer the same level of service and care you expect. That is why we have decided to not enter into an exclusive agreement with any Health Funds, it is the principle of providing appropriate care and not cutting corners. You are free to pick your Health Fund and we will process your claim electronically at your appointment.

Additionally, the vast majority of 'No Gap Dentists' are currently sending your Dental Laboratory Work, eg. Crowns and Dentures, to be constructed in China. The quality from overseas is not regulated.

Smile Artistry commits to maximising your Annual Health Fund Benefits and providing you with the best possible on the spot rebates through the HICAPS System. You simply pay the gap. Our commitment to our patients is to work with you in providing life-long good quality, good value Dental Care.

It may be a good time however to review your Health Fund Arrangement and compare other available Health Funds to ensure you are offered the best benefits available.

Please speak to our staff if you would like to have a chat about anything discussed on this page.

Smile Artistry

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Smile Artistry Pty Ltd ABN 53 502 692 764
Level One, 31 Sherwood Road, Toowong Qld 4066 | PO. Box 714 Toowong Qld 4066
Phone 07 3870 3344

www.smileartistry.com.au

Email info@smileartistry.com.au